

ABSTRACT

Method and computer program product that store instructions including, providing a procedure file; storing and managing a plurality of tickets; searching, based on a first identifier and a ticket request submitted by a user, a ticket of the plurality of tickets corresponding to the first identifier; retrieving from the ticket obtained by the search storage location information of the procedure file; retrieving a corresponding access address of a corresponding service provider included in the ticket obtained by the search, requesting service provision content information from the service provider based on the access address of the service provider, and acquiring the service provision content information in accordance with an access method stored in the procedure file about the service; and presenting the information about the commodity included in the ticket, the information about the service, the access method information retrieved, and the service provision content information acquired. The ticket further includes information for deriving a second identifier different from the first identifier, and the searching includes generating the second identifier based on information acquired from the ticket and searching for a ticket corresponding to the second identifier.